

Allan Paquette

PROJECT MANAGER & SCRUMMASTER

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PROFILE

Project manager and certified ScrumMaster with a breadth of experience in agile methodologies, team dynamics, software development, and numerous verticals. Highly proficient as a liaison between technical team members and clients. Collaborative leader with over 10 years of experience in development and design who enjoys leading teams to perform at their best.

EXPERIENCE

Director of Worship | Ebenezer UMC Nov 2016 - Present

- Improve communication and reduce costs by leveraging project management software
- Launch and continually refine an interactive online video streaming experience
- Develop, lead, and maintain a team of 75+ volunteers

Senior Project Manager | Mediacurrent Aug 2015 - Nov 2016

- Planned, budgeted, and executed web development projects with \$1M+ budgets
- Fostered and maintained strong client relationships
- Identified client needs and created cost-effective solutions
- Communicated project progress regularly with stakeholders and executive leadership
- Provided thought leadership and training for project managers and team members

Web Development Manager | SANS Institute Jul 2014 - Aug 2015

- Successfully launched the use of Scrum for a 20 person development organization
- Mentored development managers on agile methodologies and best practices
- Improved speed and performance of proprietary business application by 900%
- Managed DevOps activities to ensure a fast response time and high degree of service

IT Project Manager | SANS Institute Jan 2013 - Jun 2014

- Implemented processes resulting in 20% increased productivity and output
- Collaborated with Director of IT Services to create a robust IT service management process
- Guided the selection and implementation of several vendor solutions

Director of Web Operations | SANS Institute Jan 2010 - Dec 2012

- Led a group of 10 developers to complete a redesign and unification of 12 websites
- Collaborated with business stakeholders to ensure customer satisfaction
- Managed and directed customer experience, usability, analytics, and maintenance

Webmaster | SANS Institute Dec 2006 - Dec 2009

- Primary interface for internal and external customers for website support and issues

CERTIFICATIONS

ScrumMaster & Scrum Product Owner | Scrum Alliance

EDUCATION

B.S. Media Arts & Design: Interactive Multimedia | James Madison University